

**Diana (Dianne) Lindstrom**

[REDACTED]  
[REDACTED]  
[REDACTED]

Sarah E. Valencia  
Nominating Committee  
New Mexico Public Regulation Commission

Dear Ms. Valencia and Members of the Nominating Committee,

I am very interested in the position of Commissioner of the New Mexico Public Regulation Commission (PRC). With a Bachelor of Science in Electrical Engineering (BSEE) and over 30 years of extensive experience in both electric utilities and telecommunications/broadband, I believe my background uniquely positions me to make significant contributions to the Commission's mission of ensuring safe, reliable, and affordable utility services for the people of New Mexico.

Having worked in public service, and still heavily involved in community programs throughout the state, I am keenly aware of the regulatory environment and the importance of balancing the interests of consumers, utility providers, and other stakeholders. As an Independent, I bring a non-partisan perspective to the role, which I believe is crucial in addressing the diverse needs of New Mexicans. My focus will always be on making decisions that are in the best interest of the public, guided by consumer feedback, data-driven analysis, and a deep commitment to ethical standards.

I am excited about the opportunity to contribute to the PRC's work at such a pivotal time for our state's energy and broadband sectors. I look forward to discussing my qualifications further and how I can help advance the Commission's goals.

Thank you for considering my application. I have attached my current resume for your review, and I am available at your convenience to answer any questions you may have.

Sincerely,

Diana L. Lindstrom (Dianne)

[REDACTED]  
[REDACTED]

**Diana (Dianne) Lindstrom, PMP (Retired)**

████████████████████  
Albuquerque, NM  
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**Objective**

To contribute to the oversight and regulation of utilities in a manner that ensures safe operations and reliable utility services at fair, just, and reasonable rates consistent with the State’s legal, economic, environmental, and social policies.

**Political Affiliation:** Independent

**Summary of Qualifications:**

- ❖ Excellent project management skills, including planning, initiating, and managing high-cost projects.
- ❖ Develop and implement outreach strategies.
- ❖ Communicate complex information in everyday language.
- ❖ Manage program budgets, assess program risks, and ensure compliance with state and federal policies/requirements/regulations.
- ❖ Prepare and present executive reports to policy makers, community members, and peers.
- ❖ Interpret complex federal, state, and local regulations and guidelines.
- ❖ Demonstrated experience managing complex technology-related projects and collaborating with various stakeholders.
- ❖ Proven ability to develop and maintain key stakeholder relationships with Internet Service Providers, State, Local, Tribal, and other business partners.
- ❖ Strong telecommunications background and knowledge of funding programs such as BEAD, RDOF, USDA, NTIA, FCC, etc.
- ❖ Proficient in preparing and presenting executive reports to policy makers, community members, and peers.
- ❖ Skilled in analyzing programs and services, structuring new programs, and driving improvements.
- ❖ Strong written and verbal communication skills.

**Professional Experience:**

**Los Lobos Consulting, LLC, New Mexico**

*President/Owner*

- Managed a consulting business providing services to business owners, executives, and project managers.
- Coached, mentored, and trained project managers and executives, emphasizing inclusive leadership and effective communication.
- Developed and taught project management fundamentals course for the University of New Mexico (Los Alamos).
- Moderated an online forum (SdB+PM Forum) for senior project managers, fostering a community of over 700 members globally.

**New Mexico Office of Broadband Access and Expansion,**

*Deputy Director*

- Developed and executed strategies to promote broadband access and expansion, collaborating with stakeholders including the Governor's Office, state and federal agencies, local governments, tribes, schools, and broadband providers along with construction companies.

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Albuquerque, NM

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- Managed program risks, tracked budget utilization, and prepared regular status reports for stakeholders.
- Conducted stakeholder outreach and engagement activities, serving as a public speaker, and representing the program at national broadband and digital equity stakeholder groups.
- Managed financial procurement accountability of the Connect New Mexico Fund and oversaw the proper use of grant funding.
- Procured state of the art equipment for the Statewide Education Network (SEN) nodes to serve public and charter schools throughout the state

**New Mexico Public School Facilities Authority (NM PSFA)**

*Broadband Project Manager*

- Managed construction projects running fiber optic cable to public and charter schools.
- Managed school database of personnel, equipment, and resources.
- Built working relationships with school information technology (IT) directors, school principals, district superintendents, and district staff members.
- Built working relationships with higher education IT Directors, Presidents, and state Regents.
- Established and led community outreach efforts.

**University Corporation for Atmospheric Research (UCAR), Boulder, CO**

*Facilities Project Manager*

- Managed projects for the National Center for Atmospheric Research (NCAR), including laboratory upgrades and new constructions.
- Designed and installed a new emergency power system for the super-computing lab.
- Oversaw the design and construction of a new hangar for weather research aircraft.

**Qwest Communications, Inc., Denver, CO**

*Strategic Sourcing Project Manager*

- Implemented project management methodologies for large-scale capital programs (over \$100M).
- Conducted risk assessments and facilitated negotiations that reduced annual spending by \$250M.
- Trained all personnel within the Procurement Division to use project management tools to ensure effective sourcing projects.

**BNFL Instruments, Inc., Los Alamos, NM**

*Executive Project Manager*

- Reviewed and optimized project management processes and procedures.
- Rescued projects that designed and built prototype instruments for non-destructive assay of nuclear waste streams.
- Managed international teams, temporary employees, third-party contracts, and procurement of rare materials.

**Additional Experience:**

- **Johnson Controls:** Manager of Electrical Maintenance Department
- **EMC Engineers, Inc.:** Staff Electrical Engineer
- **Black & Veatch:** Electrical Engineer
- **Lee Wan & Associates:** Electrical Engineer
- **American Electric Power Service Corporation:** Assistant Electrical Engineer

**Board Memberships:**

- New Mexico PRC State Rural Universal Service Fund Advisory Board, AARP Representative
- Disability Rights New Mexico (DRNM) Board of Directors
- FaCES (Family and Community Engagement Solutions) Board Member

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- Excel Together New Mexico, Advisory Board Member

**Professional Organizations:**

- New Mexico Tech Council
- Schools, Healthcare, and Libraries Broadband (SHLB) Coalition

**Volunteer Experience:**

- American Association of Retired People (AARP) NM, 2021 State Director’s Award, excellence in legislative advocacy, Albuquerque, NM
- AARP NM, Advocacy Volunteer, 2018 – Present: Co-Chair, Utilities Advocacy Team; Member, Volunteer Executive Leadership Team (VELT); Member, National Volunteer Leadership Team (VOLT); Member, Virtual Veterans Volunteer Brigade
- New Mexico Disability Emergency Planning Advisory Council, Albuquerque, NM
- NM Disability Sexual Assault Prevention Task Force, Albuquerque, NM
- NM Disability Advisory Group About Tobacco, Albuquerque, NM
- Towne Park Homeowners’ Association Board of Directors, Albuquerque, NM, Secretary of the Board

**Education & Military:**

MSEE work, University of Colorado, Boulder, CO

BS Electrical Engineering, San Diego State University, San Diego, CA

PMP Certificate (retired)

US Navy, 1975 - 1979, Honorable Discharge, Top Secret Clearance, **Vietnam Era Veteran**

**Publications:**

- **BOOK:** *Procurement Project Management Success: Achieving a Higher Level of Effectiveness*, J Ross Publishing, 2014
- PMI PDU Webinar: *Procurement in Project Management - What You Need to Know*; as of 6-17-2024, Views: 2,936 | PDUs: 1.00 | Rating: 4.38 / 5 ; December 10, 2014
- Article, *How to talk with executives about the value of PM practices, or What do the Dumb-dumbs in the executive offices know?*, Project Management Today, December, 2006, Volume 1, Issue 13

**References**

Provided upon request